

CUSTOMER:  
MATCHESFASHION.COM

CHALLENGE:  
To identify and reduce increased energy expenditure, validate and approve utility invoices.

RESULTS:  
CES were contracted to check and validate utility invoices in 2013.

Through the process of bill validation, invoice dispute management and meter maintenance, CES have achieved significant savings.

Savings were achieved in the following areas:

- Incorrectly synchronised refurbished meter = 83.89% saving against original invoice amount
- Incorrectly charged Climate Change Levy (CCL) = 83.21% saving against original invoice amount
- Incorrectly assessed business profile for water billing purposes = 64.57% saving against original invoice amount
- KVA reduction= 28% KVA charges
- Billing irregularities and gestures of good will